

Update your personal information with ASNB

Starting 8 December 2025, ASNB will enforce the use of the 12-digit MyKad number (e.g., 550714-10-xxxx) as the primary identification for all transactions.

To ensure the security, accuracy, and smooth processing of your transactions, please update your personal information, especially your 12-digit MyKad number, phone number, and email address, so that your records with ASNB remain up to date.

You may update your personal information at any ASNB branch or ASNB agent. Failure to update your information may affect the smooth processing of your transactions.

If you have any further enquiries, please contact the ASNB Customer Service Centre at 03-7730 8899 or email asnbcare@asnb.com.my.

asnb.com.my